

February 28, 2014 - CLARIFICATIONS AND AMENDMENTS:

CLARIFICATION:

Section 4.1 of RFP 2014-14 calls for one (1) original and three (3) copies of vendor proposals to be submitted. The Vendor RFP Response Checklist on page 71 of the RFP calls for one (1) original and nine (9) copies.

The correct submission requirement is one (1) original and (3) copies.

CLARIFICATION:

Section 5.3 – Proposal Consideration & Review, Page 24 lists page limits for each topic noted on Pages 25 – 29. The page limits and topic titles in section 5.3.1 (pg 24) are not consistent with the narrative descriptions on the following pages. Additionally, the descriptions for topics 5 and 6 were inadvertently omitted.

The page limits for each topic are as follow:

Topic 1 – 2
Topic 2 – 2
Topic 3 – 2
Topic 4 – 2
Topic 5 – 2
Topic 6 – 2
Topic 7 – 2
Topic 8 – 2
Topic 9 – 2
Topic 10 – 2
Topic 11 – No Limit

AMENDMENT:

Section 5.3.1 – Scoring of the Proposed POS Project Quality Assurance Services, Page 24 of 72 is amended to include topics 5 and 6.

Topic 5: Final Analyses and Recommendations – The State will evaluate the level of support the Quality Assurance Vendor intends to provide the State in a report of the final analysis and recommendations of the Next Generation Point of Sale solution. This recommendation would address how any chosen vendor will meet the NHSLC's business requirements and shall include:

- a. Identification of industry or other recognized benchmarks, best practices, and/or standards and how the solution would meet the agency's current policies, procedures and practices compared with each best practice identified.
- b. Recommended overall technical solution and business case for it
- c. Recommended overall business solution and business case for it
- d. Recommended business support solution for NHSLC future growth
- e. Least impacting Implementation Schedule

Topic 6: End of Implementation Audit and Future Steps

Describe the Quality Assurance Vendor's ability to provide an independent recommendation and future next steps in the implementation of the Next Generation POS solution for the NHSLC's future growth. This recommendation would address how any chosen vendor will meet the NHSLC's may meet future business requirements and shall be based on the key aspects listed below:

- a. Total business requirements being met
- b. Migration path for current POS solution to next generation POS solution
- c. Retail growth opportunities
- d. Recommended technical support opportunities